

**1. SCOPE**

This document applies to material procured with source-controlled information (i.e., drawings, specifications, work instructions, etc.) provided by PARPRO Technologies (PTI). This document does not apply to Commercial-off-the-shelf (COTS) or standard-off-the-catalog materials.

**2. QUALITY CLAUSE APPLICABILITY**

- Quality Clauses QC1 through QC13, QC24 and QC25 apply to all purchase orders.
- Quality Clauses QC14 through QC23 apply when specified on purchase order.
- Exception or waiver to the requirements shall be reviewed and agreed by PARPRO

**3. QUALITY CLAUSE DEFINITION****QC1 Quality System Requirements**

Supplier shall implement and maintain a quality management system that complies with ISO 9001, ISO 13485, AS9100, or an equivalent system that provides adequate assurance to verify that the product supplied is in full compliance with the purchase order requirements and all applicable specifications. Compliance with these requirements is subject to an audit by PTI. The supplier shall flow down to sub-tier suppliers the applicable requirements contained in the PTI purchasing document / specs, including key characteristics where required.

**QC2 Qualification of Personnel/Training/Awareness**

Supplier shall

- Provide adequate and competent resources, appropriate for all required activities including line operators, engineers, and support personnel.
- Ensure all personnel are trained and qualified to adequately perform their assigned responsibilities.
- Have a system to prevent untrained or uncertified employees performing the tasks.
- Ensure that relevant personnel are aware of:
  - their contribution to the product conformity and safety.
  - the importance of ethical behavior.

**QC3 Right of Access**

PTI, PTI's customer, or applicable Regulatory Agency Representative shall have access to perform quality audits and inspection surveillance. Supplier shall provide necessary quality records and support upon request. Right of Access shall be applicable to all levels of the supply chain involved in the order.

**QC4 Traceability**

Traceability and inspection records shall be available upon request by PTI or PTI's customer. Identification shall include, as applicable, but not limited to, the following types of information:

- Specification
- Lot number and/or date code

- Serial number (if applicable)
- Material type (if applicable)

**QC5 Nonconforming Product**

Supplier shall

- Promptly notify the PTI of any nonconforming product that may have been previously delivered.
- Notify PTI prior to any "use as is" or "repair" dispositions of non-conformances pertaining to the purchase order. PTI approval is required for "use as is" or "repair" dispositions.
- Reference the original PTI rejection documentation on the shipping document for any previously rejected items that have been reworked, replaced, or repaired.

**QC6 Supplier Corrective Action**

Supplier shall provide corrective/preventive actions to prevent recurrence for nonconforming material rejected by PTI. Corrective action measures shall include: a determination of the root cause of the discrepancy, determining and implementing corrective/preventive actions, and evaluation of the effectiveness of actions taken.

**QC7 Certification of Compliance**

Certification documents are required, and the certification shall include the following:

- PTI purchase order number and item number
- Quantity
- Lot and or S/Ns as applicable
- Date of Manufacture
- Part Number and Revision as specified on purchase order
- Signature, Title, and Date by an authorized representative of the company

**QC8 Change Notification & Authority**

Supplier shall notify PTI of any changes to the characteristics or configuration of the product and/or processes used to manufacture the product. Changes to the supplier's manufacturing locations and external providers shall be communicated to PTI as well. When required, PTI shall approve the change prior to implementation.

**QC9 Packaging/Handling**

Product intended for delivery to PTI shall be handled and packaged to:

- Prevent damage during handling and transit
- Prevent ESD damage during handling (when applicable)
- Comply with packaging requirements specified by PTI (when provided by PTI)

**QC10 First Article Inspection (FAI)**

Supplier shall perform FAI for the first production units manufactured. The FAI report shall include all drawing characteristics notes, tolerance range, actual measurement results, test results (when applicable), and raw material certification (when applicable).

**QC11 Quality Records**

Quality records must be legible, reproducible, and identifiable to the purchase order. Quality records shall be stored and maintained in such a way that they are readily retrievable and maintained in a suitable environment to minimize deterioration, damage or loss. This requirement must be flowed down to sub-tier suppliers. Retention period for Quality records is Seven (7) years unless otherwise specified.

**QC12 ESD Control**

When handling ESD sensitive materials, supplier shall maintain an Electrostatic Discharge Control program that meets the requirements of ANSI/ESD S20.20.

**QC13 Contingency Plan**

The Supplier shall have a contingency plan to minimize production disruption due to unexpected events. The plan should address issues related to key production equipment, facility, utility, and labor. Pandemic awareness should be part of the plan to address the loss of labor capacity due to the high percentage of absentees. A business contingency plan should be established for major events that can cause extended periods of slowdown.

**QC14 Control of Critical Processes**

A critical production process is one whose integrity cannot be assured by typical inspection / verification methods. Integrity is assured by controlling process parameters. Supplier shall demonstrate control over these processes to provide assurance that specifications are complied with. Copies of critical process procedures and training certifications shall be supplied to PTI upon request. If the supplier outsources the critical process, the sub-tier supplier is subject to the same conditions stated herein.

**QC15 Source Inspection**

PTI Quality Assurance or PTI's customer may perform inspection at the supplier's facility prior to shipment. Supplier shall support PTI or PTI's customer for onsite inspection.

**QC16 Special Requirements**

PTI flows down any special requirement when it's determined to be related to the supplier. The supplier shall take appropriate action to ensure the requirements are met.

**QC17 Key Characteristics**

Supplier shall validate Key Characteristic identified on drawings, POs, or the acceptance documentation. Measurement data shall be provided to PTI with each shipment.

**QC18 Statistical Process Control**

When appropriate, Statistical Process Control (SPC) techniques must be used for monitoring Key Characteristics.

**QC19 Production Control**

Supplier shall use the latest revision of all documents (drawings, specs, process requirements) during manufacturing. For any outsourced process, the same requirements shall be flown down.

**QC20 Test Reports**

Supplier shall provide test report for each part supplied to PTI. The report shall not be changed, altered, or modified without full traceability to the changes.

**QC21 Foreign Object Debris (F.O.D.)**

Supplier shall employ appropriate housekeeping practices to assure timely removal of residue/debris generated, if any, during manufacturing operations. Supplier shall determine the need for, and implement, FOD prevention awareness training programs.

**QC22 First Article Inspection (FAI)**

FAI inspection per AS 9102 is required on the first lot of material delivered. Material & processing certifications shall be supplied with the First Article Report.

**QC23 Shelf-Life Materials**

Items with limited shelf life (i.e. epoxy, adhesives, rtv, etc.) shall be marked on the item, package, or container with the manufactured date, storage temperature, special handling requirements, and expiration date of the items. PARPRO expects to have 95% of useful shelf life remaining and will not accept materials with less than 80% of shelf life, without written authorization from PARPRO Purchasing Representative.

**QC24 Counterfeit Parts Prevention**

No supplier or distributor shall deliver any counterfeit parts, materials, or components to PARPRO. If suspect/counterfeit material is furnished to PARPRO, the seller shall replace material at no additional cost to PARPRO. The seller shall be liable for all costs relating to impoundment, removal, and replacement.

Reference AS5553 Counterfeit Electronic Parts; Avoidance, Detection, Mitigation, and Disposition and AS6174 Counterfeit Material; Assuring Acquisition of Authentic and Conforming Material for additional information and definitions.

**QC25 Human Trafficking**

Suppliers shall prevent any involvement in all forms of modern slavery, including human trafficking and forced, bonded, or indentured labor. All work should be voluntary on the part of the employee. This practice includes an understanding of their rights and responsibilities with regard to wages, working hours, benefits, and other working and employment conditions. Suppliers must not destroy, conceal, confiscate, or otherwise deny access to any form of employee identification (e.g., passports or work permits) as a condition of employment, unless required by applicable law.

**Revision History**

Date	Rev	Change description
9/27/12	001	Initial release
10/16/12	002	Minor updates
10/25/16	A	Change company name and logo. General update to include scope and applicability
3/10/17	B	Add awareness for QC2; Add QC13, contingency plan; Add QC16, special requirements
1/13/2020	C	Update QC8 to include all the AS9100D supplier change requirements
5/6/2024	D	Added QC23 Shelf-Life Materials and QC24 Counterfeit Parts Prevention
9/24/2025	E	Added to Section 2 “QC24 and QC25 Added QC25 Human Trafficking